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**RETURN / REIMBURSEMENT REQUEST FORM**  
**SPECIAL Cougar MAX™ TRADE-UP OFFER**

**IMPORTANT NOTES:**

1. \$75.00 trade-up credits are available only after you've purchased the new Cougar MAX Rail (4.957.0037.001) trolley. Credits will only be paid on a 1-for-1 basis. i.e. if you've only bought 3 Cougar MAX Trolleys but send us 5 of the old style, you only get reimbursed for 3. No credit will be paid for the other 2 units.
2. Trade-up credit is only valid for Cougar Rail Trolleys (4.99.0101.001/4.99.0102.001)
3. Freight cost for return of old units to the factory is sender's responsibility. COLLECT shipments will be refused.
4. Complete this form and include it inside the box of old style trolley returns. Ensure the form is on top of the contents and clearly visible once the box is opened.
5. On the outside of the returns box, clearly mark:  
**"ATTN: Cougar MAX TRADE-UP PROGRAM"**
6. On the outside of the box also clearly mark your company name and address.
7. If returning multiple boxes, use 1 form per box. Serial #'s on each form must correspond to serial #'s on the returned units. Mark "ATTN: Cougar MAX TRADE-UP PROGRAM" on each box.
8. \$75.00 credits are only available on Cougar MAX Trolleys purchased prior to June 30, 2011.
9. Last day for receipt of old style trolleys at the factory is August 31, 2011.

Please fill out this section in its entirety. Fields with an asterisk (\*) are mandatory.

*Company Name:			
*Your Name:		*Your signature:	Today's date:
*Street Address:			
*City:		*Postal Code:	
*Phone:	*Fax:	e-mail:	
*How many units returned in total?		*How many boxes in total?	
*Number of trolleys returned in this box:		*This is box # ____ of ____	

*Data from Returned Units (please complete)			
Trolley Number:	Serial # <i>(read off the old unit)</i>	Trolley Number:	Serial # <i>(read off the old unit)</i>
1		6	
2		7	
3		8	
4		9	
5		10	

TRYLON TSF USE ONLY – RMA#: C _____			
Trolley Receiver →	Date arrived at factory:	Qty OK:	Serial #'s OK:
	Comments (if any):		
Sales Coordinator →	Date entered:	Customer discrepancy notification?:	Y / N
	Date of customer confirmation on discrepancy:		